

CASE STUDY

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Service Sector: *Network Based Access Control Solution
(Technology)*

Client: *World Leading Publisher, South-Central England*

ISD-Tech has recently been awarded a significant multi-disciplined electronic security system contract for one of the world's leading publishers. The organisation, which has been printing for over 500 years, produces a diverse range of publications in many countries around the world.

The Brief

The client's brief was to take over and maintain the existing access control system at the publisher's extensive premises and to undertake the replacement of the existing digital video recording equipment with network video transmission upgrades to enhance the quality of the existing camera system.

The System

The existing access control system was surveyed and assessed prior to undertaking the ongoing maintenance. The system, though monitored from one central location, is spread throughout a series of buildings.

The system comprises of site wide network based access control and CCTV. Due to the age and layout of the building and the need for a flexible unobtrusive access control and management system, the premises provided several challenges. The team at ISD-Tech has agreed the ongoing planned preventative maintenance support contracts for these systems along with a customised remote diagnostic and support package.

With over 30 network based access control points and over 4,000 card holders, the system controls a variety of key entry and exit points to the buildings via car park barriers, turnstiles, goods receiving areas and pedestrian entrances.

The client is able to produce detailed reports through the standard and bespoke reporting feature, control individuals access to areas and time scheduling through the easy to use menus.

The system is flexible enough to support up to 265,000 card holders and an unlimited number of doors and is designed to be used in a range of applications from simple to integrated multi-site systems. Multiple workstations can be connected remotely supporting both local hardware and remote hardware on LAN/ WAN or dial-up.

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Additional features such as advanced event and alarm monitoring, powerful database partitioning to give maximum security to buildings with multiple tenants, badge printing, time and attendance reporting, biometric integration, mobile verification and lift control are also available.

The system can also integrate with CCTV systems with live pop-up and event-linked recording.

Operation

The security system now provides consistent detection, reporting and monitoring of the site and our client is very pleased with the service provided by ISD-Tech.

“I have been very happy with ISD-Tech’s approach and ability to identify and resolve issues in a timely manner to ensure that the security systems we have installed at our busy premises are supported and maintained. With ISD-Tech’s pro-active attitude I feel confident of future system continuity.”

P Sheldon-Battle, Client

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