

CASE STUDY

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Service Sector: Integrated Security Systems (Technology)

Client: International Technology Company

Overview

ISD-Tech has won a multi-site network based security project for an international technology company who specialise in providing managed hosting solutions across the world.

The overall system design is based on CCTV, access control, intruder detection and intercom systems being deployed across two high security sites located in the south of England which form a critical part of the client's business operation.

The Brief

The total project consisted of delivering a site wide electronic security system comprising of more than 250 cameras, 80 access control points with network based biometric readers, visitor management, car park barriers, turnstiles, perimeter detection and network based access control.



The project required an in depth understanding and knowledge of the systems to be deployed so as to alleviate the possibility of causing any disruption to the client's critical infrastructure buildings and also ensuring the security of our client's corporate assets at all times.

Our in house design and projects team delivered a full detailed design and worked very closely with the client's in-house IT and infrastructure teams. We also provided live tests of the proposed product offerings to allow our client to view the products working within a live environment before they made their decision.

As part of the overall project, ISD-Tech completed detailed design drawings, programme of works and risk and method statements to satisfy our client's very stringent working environment and requirements.

The project was completed on time and within budget. Our team exceeded the client's expectations and we have been referred for several other projects on the basis of our work and performance.

The professionalism, flexibility and technical knowledge that ISD-Tech have delivered for this and many other projects for this client has assisted them in making their decision to place a 3 year maintenance and support contract covering two business critical sites for multiple disciplines. This is based on a comprehensive service level agreement which is scored against key performance indicators on several elements of the contracts including response and repair times which are set out within the contract.

ISD-Tech is working on further phases of work with this client and we will be happy to provide client references upon request.

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