

CASE STUDY

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Service Sector: Web Based Global Access Control Solution
(Technology)

Client: High Tech American Corporate, London

ISD-Tech has recently completed the installation of a web hosted access control solution for a large American corporate client. This site is the first phase of a pan-European rollout for this organisation which provides software and services to fixed-line, wireless and IP service providers.

The Brief

The client's brief was to provide a full solution from design through to commissioning and ongoing maintenance of an online access control and monitoring system, within tight timelines and a complex building fit out, which would allow the client to monitor and administer the system via a secure SSL encrypted web hosted solution.

The System

The final design for this project delivered an innovate system which allows the online monitoring of environmental and intrusion detection alarms and notification to multiple global locations, depending on time zones, via email.

ISD-Tech chose the Sensor Access Control GuardPoint Net System Software-as-a-Service solution as it can reduce outlay costs, virtually eradicates system downtime, requires minimal maintenance, is fully future proof and completely scalable.

As the GuardPoint Net system is web-hosted it provides greater flexibility for the operator and building director alike and with the following key features has proved to meet the client's criteria:

- No operating system, PC and/or servers to maintain
- No software required
- Global, centralised administration
- Automatic upgrades, backups and redundancy
- Multi-site applications
- No need for complex networking infrastructure
- Ability to focus on running core business
- Accessible via any web-browser, anywhere
- Fully tiered and partitionable

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Operation

The finished system provides the client with 24/7 access to real-time visibility of events for multiple facilities through one seamless system.

Through the centrally hosted system, the client's multiple locations do not require a network infrastructure in order to enjoy centralised control and there is no need for dedicated PCs and no local software needs to be installed and backups, archiving and storage are maintained on secure redundant servers.

Our client is extremely pleased with the finished solution and we are currently working with them to roll-out the solution to their other European locations.

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